

## **Bel Canto Voice - Policies for Vocal Students**

### **Expectations of students:**

- All students receive a 30 minute or 1 hour lesson. In the event you are late to your lesson, the hour will be given as time permits. If another student is scheduled after you, your lesson will have to be shortened as to not inconvenience the next student.
- If you are unable to make it to your lesson by your scheduled time you must contact Jennifer at least **3 hours** in advance to have your lesson rescheduled. If you have an emergency cancellation you will be accommodated as best as possible. Any lesson cancelled by Jennifer will be made up or carried over to the next month and your lesson fee will be adjusted. **Due to the number of students and demand for voice lesson times I am no longer able to guarantee you will be able to make up a lesson if you have a same day cancellation.**
- Please note that I am only able to hold your slot for 2 weeks. If you have not made contact with me and missed lessons I will have to release your slot.
- All students are expected to maintain vocal care by not smoking, not over singing, drinking adequate water to stay hydrated and limiting alcohol intake as this will dehydrate your vocal chords.
- As mentioned above, please remember your vocal chords are muscles. Like other muscles in the body should avoid strain and overuse. Proper technique should be utilized at all times and your lessons will help you with this.

### **Non-refundable Policy**

By enrolling for lessons you are agreeing that the lesson fees paid are non-refundable as you are committing to a limited space for private lessons.

### **Release of Liability**

By enrolling you agree to assume any risks involved with you or your child participating in lessons and by continuing with enrollment. You agree to release Bel Canto Voice and Jennifer Loudermilk from any and all personal injury claims arising from participation in lessons as a student and upon the premises of where lessons are taught.

### **Practice Time**

Students should practice a minimum of 20 minutes at least 5 days a week. This can consist of doing warm up exercise available on warm up cd. Daily practice is the only way to improve and be consistent!

### **Photos and Videos for Publicity**

During all recitals and performances pictures or videos may be taken. By you or your child being a student of Bel Canto Voice, you are also authorizing Bel Canto Voice and Jennifer to utilize these photos and videos for promotional purposes.

### **Holidays and Vacations**

There will be no lessons during the weeks of Thanksgiving, Christmas and Cobb County Spring Break. Students will be notified in advance when Jennifer is planning a vacation. In the event the student is planning a vacation, please let Jennifer know as soon as possible so that your vacant slot that week may be used as a potential make up.

#### **Wait Lists for Voice Lessons**

In the event your desired lesson times are taken, your name will be placed on a "wait list" and you will be contacted as soon as there is availability.

#### **Return Check Policy**

A \$15.00 returned check fee will be charged for any check returned from your bank.